

# InfiniteCooling

## Field Service Technician

Infinite Cooling's mission is to mitigate water scarcity and reduce emissions around the world by making industrial cooling more efficient. Industrial cooling systems are the largest users of water after agriculture and major users of energy. We help industrial plants reduce their water consumption and energy usage by optimizing the operation of their cooling systems. We are a vibrant startup based in the Boston area, and we are on a mission to be a global leader in cooling for industrial applications. Infinite Cooling is venture-backed and has raised over \$16M of capital and was awarded over \$3M of prizes and grants.

We are looking for a self-starter who is a sharp, experienced and detail-oriented field service technician to join our team and work on all aspects related to project deployment and service. Strong communication, flexibility, and the desire to "wear many hats" will all be essential skills for a successful applicant.

### What you will do:

- Perform maintenance and service on deployed installations
- Diagnose and resolve technical problems at customer locations
- Lead installation of new projects for company products
- Direct on-site contractors to assist with installations
- Train customers on equipment usage and maintenance procedures
- Document findings and recommendations to improve products and SOP's
- Create standard operating procedures for maintenance and installation

### About you:

- Valid driver's license and willingness to travel overnight for 75% of weekdays
- Located near a major airport hub or Infinite Cooling headquarters
- Passionate, genuinely curious, detail oriented and innovative
- Fully competent in MS Office suite
- You are adaptable and excel working in a fast-paced dynamic environment
- You approach all tasks with a safety-first mindset
- Understanding of engineering and construction documents

### Preferred skills:

- Experience operating industrial site equipment (boom lifts, scissor lifts, etc.)
- Experience working in power plants or heavy manufacturing facilities
- Familiarity with building and installing large mechanical assemblies
- Familiarity with electrical wiring and installation best practices
- Experience diagnosing and fixing problems in industrial environments

**Location:** Near major airport hub or 121 Madison Street, Malden, MA 02148

**Contact:** Jonathan Bryant, Engineering Manager, [jbryant@infinite-cooling.com](mailto:jbryant@infinite-cooling.com)